Welcome to San Clemente Villages! My name is Ana Garcia; I am the Complex Coordinator for San Clemente Villages and Westgate Apartments. I have been here at UCSB since July 2014 and am so excited to get to know you and continue to learn about the campus and area, so if you have any suggestions on things I have to check out please share! I have been living in New Hampshire for the past 3 years, but am a Southern California Native so it feels good to be home again!

Both my office and apartment are located in San Clemente Villages—making for a pretty short commute each day! I work closely with the Assistant Complex Coordinator and oversee the 12 Resident Assistants we have working throughout San Clemente and Westgate.

We as a staff hope that you will enjoy your time in the apartments and hopefully get to know some of us, and some of your neighbors! I know many of you will be busy, but if at all interested there will many opportunities to get involved in the development of our community. I encourage you to attend at least one event; it will only add value to your experience here!

San Clemente Villages and the Westgate Apartments are home to just over 1,000 UCSB students. We hope you are able to take advantage of all we have to offer!

Once again, welcome to our apartments, enjoy settling in, and we hope to see you around the community.

~Ana
Complex Coordinator, San Clemente Villages & Westgate Apartments
Email: agarcia@housing.ucsb.edu Phone: 805.893.5451

Welcome to San Clemente Villages and Westgate Apartments! My name is Katy Wolf and I am the Assistant Complex Coordinator for San Clemente Villages and Westgate Apartments. I am a SoCal native and am a recent graduate of UCSB. UCSB is such a special place to me. There are so many opportunities here and I hope you love it as much as I do.

I am looking forward to working and living in this unique and diverse community. Our staff will be planning and hosting many events and activities to enhance your experience here in the community as well as at UCSB. There will be many opportunities to meet your neighbors and peers through various events over the year. We encourage you to get involved and would love to hear your ideas and feedback to help our community grow.

Once again, we are very excited to have you living with us and welcome to San Clemente Villages and Westgate! We hope to see you around the community!

-Katy
Assistant Complex Coordinator, San Clemente Villages & Westgate Apartments
Email: kwolf@housing.ucsb.edu Phone: 805.893.5507
Frequently Asked Questions

Does the apartment come furnished?
Yes. Our San Clemente Villages apartments contain the following:
- Extra long, full-sized bed (full and queen sized sheets fit bed)
- Microwave
- Recycle bin
- Small kitchen trashcan
- Dresser* (one per resident)
- Desk with chair* (one per resident)
- Refrigerator*
- Bookcase*
- Stove/Oven*
- Sofa and chair*
- Shower curtain liner*
- Curtains*
- Dining table with chairs*
- Coffee table*
- End table with lamp*

Yes. Our Westgate apartments contain all of the * items above plus the following:
- Extra long, twin bed
- Entertainment center/TV stand

We ask that you NOT bring any of the following:
- Pets (except for fish in a 30-gallon tank or smaller)
- Extra large appliances

If I bring more than fits in my apartment, is there somewhere I can store my belongings?
Unfortunately, we do not have any storage space available on site. Please plan to keep all your belongings in your apartment or off campus rental storage space. If you decide to bring additional furniture, please know you must keep the provided University furniture in your apartment.

Is cable television provided?
Basic cable television is provided in each apartment. You can obtain additional Digital Entertainment packages with premium channels such as HBO, Cinemax, and Showtime directly from Cox Communications. Cox High Definitions/HDTV packages are also available for purchase. For further information contact the Cox Communication Customer Services Department at (805) 683-6651. Identify yourself as a UCSB Standard Service customer.

When is my rent due?
Your rent is due on the first of each month, and is considered late if not received by the BARC office by the close of their business day (4pm) on the 15th of each month. It is late after the 15th, and there is a late fee of $20 assessed on the first business day after the 15th. Partial rent is unpaid rent. Please note that the BARC (billing) system pays your housing rent after student registration fees. To view your BARC account visit: [https://mybarc.ucsb.edu](https://mybarc.ucsb.edu)

Please pay your rent in person at:
University of California, Santa Barbara
File 30561
P.O. Box 60000
San Francisco, CA 94160

Or mail your payment to:
UCSB Cashiers Office
1212 SAASB Bldg

Mailing Addresses

Arrowhead Village:
6510 El Colegio Rd
Box ####
Santa Barbara, CA 93106

Bradbury Village:
6520 El Colegio Rd
Box ####
Santa Barbara, CA 93106

Castaic Village:
6530 El Colegio Rd
Box ####
Santa Barbara, CA 93106

Donner Village:
6540 El Colegio Rd
Box ####
Santa Barbara, CA 93106

Encino Village:
6550 El Colegio Rd
Box ####
Santa Barbara, CA 93106

Westgate:
6543 El Colegio Rd, Apt. #___
Goleta, CA 93117

San Clemente Villages ONLY: Your box number is the same as your apartment number. A different address is used for FED-EX, UPS, DHL, and other independent carriers. Please visit: [http://www.bfs.ucsb.edu/mail-services/student-mail-services](http://www.bfs.ucsb.edu/mail-services/student-mail-services) and click on “Non US Postal Items” for additional information.
What is a Resident Assistant?
A Resident Assistant (RA) is a student staff person who lives in the community. The primary role of RAs is to help “neighbors get to know neighbors” and get you connected to the community. RAs assist in community development activities and safety/security measures and provide information, resources, and referrals. RAs will stop by to say hello to you. Please feel free to say hello to our RAs. Each evening a RA serves as the RA On-Call and responds to our community’s emergency needs.

Who are the 2015-2016 Resident Assistants?
Arrowhead 1st Floor: Chelsea Jones—Apt. #1128
Arrowhead 2nd Floor: Justin McClinton—Apt. #1228
Arrowhead 3rd Floor: Katie Adkison—Apt. #1328
Bradbury/Castaic 1st Floors: Rudy Mondragon—#2125
Bradbury/Castaic 2nd Floors: Max Nowak—Apt. #2225
Bradbury/Castaic 3rd Floors: Ti Wu—Apt. #2325
Castaic/Donner 1st Floors: Avi Khanian —Apt. #4125
Castaic/Donner 2nd Floor: Brandon Rose —Apt. #4225
Castaic/Donner 3rd Floor: Fatima Suarez —Apt. #4325
Encino: Amy Navarrete—Apt. #5219
Encino: Danielle Lippincott—Apt. #5219
Westgate: Amanda Zachwieja —Apt. #108

San Clemente Main Office
Hours: Monday to Friday, 8am-5pm (closed 12pm-1pm)
Phone: (805) 893-2298
After Hours Lock-outs & Emergencies (RA on-call): (805) 451-9416

Internet (RESNET) Services
The Residential Networking (ResNet) Program is the utility that provides a high-speed connection to the campus network and the Internet for every student living in University owned housing. You are responsible for reading, agreeing, and abiding by the statements of the RESNET Responsible Use Policy. As a member of the University ‘users’ community, you are responsible for using good judgment in respecting your fellow computer and network users. Failure to comply with the RESNET Responsible Use Policy may result in termination of network in-apartment services and University judicial or criminal action. For a complete copy of the policy, go to the RESNET website at: http://www.housing.ucsb.edu/resnet/. The phone number for assistance with ResNet is 805-893-

San Clemente Villages awarded Double LEED Gold Certification
San Clemente Villages has been awarded the Double Leadership in Energy and Environmental Design (LEED) gold-level certification by the U.S. Green Building Council (USGBC). LEED is the USGBC’s rating system for designing and constructing the world’s greenest, most energy efficient, and high-performing buildings. San Clemente Villages is the largest university housing facility in the country to be double-LEED certified at the gold level.
Resident Parking
San Clemente Villages
A valid parking permit is mandatory for all vehicles parked in our Residential & Community Living areas. Resident permits are issued at the San Clemente Villages main office located in Arrowhead Village during regular business hours (Monday-Friday 8am-12pm and 1pm-5pm). To obtain a parking permit, please bring your vehicle registration card. Vehicle registration must be in your family name.

Westgate Apartments
A valid parking permit is mandatory for all vehicles parked in our Residential & Community Living areas. Resident permits are issued at the San Clemente Villages main office located in Arrowhead Village during regular business hours (Monday-Friday 8am-12pm and 1pm-5pm). To obtain a parking permit, please bring your vehicle registration card. Vehicle registration must be in your family name. Westgate resident parking permits cost $337.50 for the 2015-2016 academic year. All residents who have already registered their car will be billed in advance and will have a permit included in their move-in packet. Be advised that parking permits are not available for purchase during move-in weekend. If you don't preregister for your parking permit, you will not be able to get a parking permit until normal office hours (Monday-Friday; 8am-12pm and 1pm-5pm). **Westgate parking permits are available on a first come, first served basis.**

Visitor Parking
Visitors are welcome in San Clemente Villages and the Westgate Apartments. All visitors who require parking must purchase a visitor parking permit at the parking machines located in Parking Lots 51, 52, and 53 in San Clemente Villages. Visitor parking is located between Arrowhead Village/Bradbury Village (Lot 51) and Castaic Village/Donner Village (Lot 52).

Laundry
In San Clemente Villages there are 3 laundry rooms—one each in Arrowhead, Castaic, and Encino. Residents have 24 hour access to all 3 laundry rooms.

In the Westgate Apartments there is 1 laundry room for resident use located on the ground floor. The laundry room closes at 10pm each day to minimize the impact of noise on residents living adjacent to the room. Westgate residents also have access to the San Clemente Villages laundry rooms.

All laundry machines accept all major credit/debit cards. For more information, refer to this helpful [video](#).

Fire Safety
Resident safety is a priority for us—this includes fire safety. Each apartment in San Clemente Villages and the Westgate Apartments is equipped with smoke detectors. In case of a fire, evacuate the building immediately and call 9-1-1.

If a smoke detector in your apartment is sounding and there is not a fire, immediately call the RA on-call for assistance after business hours at 805-451-9416. During regular business hours, contact the main office at 805-893-2298.

Removing, tampering with, or disconnecting fire safety equipment (such as smoke detectors) will result in a fine and judicial action.

Tip: We encourage you to connect with your apartment-mates/roommates (both current and incoming) in order to coordinate what additional items you may wish to bring.