Welcome!

On behalf of UCSB Housing, Dining & Auxiliary Enterprises, it is my privilege to welcome you to the residence halls, Home of the Gauchos! A unique educational opportunity exists within our communities. One of the discoveries that you’ll quickly make is that your residence is more than just a place to eat and sleep. There are opportunities to expand personal horizons through involvement in numerous academic, social, cultural, and recreational activities. Our communities are composed of people from a variety of backgrounds. You’ll meet a lot of new people and form new friendships within a diverse social environment. This is important because it will challenge you to figure out ways to help us all thrive by living together productively, stressing our common life experiences rather than our differences. This is your community, and it is greatly enhanced by your energy, enthusiasm, and leadership. Our goal is to minimize the rules and maximize the learning that occurs. Fostering an understanding of and respect for the rights and interests of others helps to achieve this. The staff of Housing, Dining & Auxiliary Enterprises is committed to providing an environment that is supportive of and responsive to your educational needs. It is my hope that the 2016-17 school year is one of growth, challenge, and reward. Thank you for choosing to make this your home!

Whit Brown
Associate Vice Chancellor
Housing, Dining & Auxiliary Enterprises

W.H.A.T?!

Have you been hearing some acronyms lately and don’t know what they mean? We can help with that!

RA
Resident Assistant. RA live in the University Residence Halls and Apartments. They help build community with fun and educational programs, ensure building safety, mediate conflicts, and serve as a resource for you!

ARD
Assistant Resident Director. The ARDs are in charge of the Front Desks and the Hall Councils of their respective buildings. Almost all ARDs are recently graduated UCSB students and former RAs. They’re a great resource to connect with to learn how to get more involved in your community!

RHA
Residential Housing Association. The RHA is the student government of the Residence Halls.

DA
Desk Attendant. Each building has a front desk staffed with DAs to help you check out equipment, get room keys for lock outs, and sign up for appointments.

RD
Resident Director. The RDs are in charge of the different residence halls. They deal with any conduct situations and make sure the halls run smoothly. All of our RDs have master’s degrees and are a great resource to talk to if you’re interested in graduate school.

2+2
Two & Two Program. If you live in the residence halls for two years, you’re guaranteed two years in our apartments!

Get It Fixed!
Is something broken, damaged, or not working properly in your room or hall? Get it fixed! Visit www.housing.ucsb.edu and click on the “Work Orders” link on the Quick Links menu to submit a maintenance request. If you are having trouble, stop by the front desk and ask the DA for help! Someone from our operations staff will fix your problem, usually by the next business day.

Use the Buddy System
There’s safety in numbers. There’s even more safety in the CSO Escort number. Whether you’re on campus late at night or in Isla Vista, you can call a CSO (Community Service Officer) to help you safely get home or wherever you need to go. CSOs are employed by the UCSB Police Department to help ensure campus and student safety. (805) 893-2000.

ResNet
Having internet problems? Our ResNet staff can help you! There are service centers in San Nicolas, Manzanita Village, and Santa Catalina where you can talk to and receive help from a member of the ResNet staff. You can also email resnet@housing.ucsb.edu with specific questions and concerns! More contact information as well as the ResNet information and policies can be found at: www.housing.ucsb.edu/resnet.
Biking 101

Everyday you’ll see thousands of bicyclists zipping all over campus. Why? Biking is a quick, healthy, and convenient way to get to and from different areas on campus. However, biking can go from convenient to dangerous with one wrong move if you don’t know the rules of the road.

1. Ride Single File! Always give the bikers in a hurry space to pass you on the left. It can be very frustrating biking slowly behind two friends chatting it up and blocking the lane when you have somewhere to be.

2. Bike Smartly! Failing to adhere to traffic stops, biking off of the designated bike paths, as well as biking distracted (phone calls, texting, headphones) can result in some serious bicycle or pedestrian accidents as well as a bike traffic ticket. Find all the UCSB Biking regulations at http://www.police.ucsb.edu/resources/bikeskateboard-rules-and-regulations.

3. Take Care of Your Bike! Make sure you keep your tires properly inflated and your bike chain properly lubricated. You can access air and other tools at our bike fix-it stations located around our communities. Not sure how to use a bike fix-it station? Check out our Housing How To playlist on our YouTube channel: www.youtube.com/ucsbhousing. You can also visit the AS Bike shop for free and low cost services.

4. Know Your Roundabouts! Roundabouts make bike traffic flow smoothly if used correctly. Always approach roundabouts slowly and yield to bikers already in the roundabout before entering. Once you enter a roundabout, don’t stop biking! If you miss the exit for the path you want to take, circle around until it’s safe to exit.

Family Weekend
Join us as we celebrate our 26th Annual Parents & Family Weekend on November 4, 5, and 6! Every fall, UCSB welcomes students’ families to explore the campus and our community and see firsthand what life is like at UCSB. Parents & Family Weekend includes campus tours, lectures by renowned faculty, campus department and research presentations, breakfast with Chancellor Henry and Mrs. Dilling Yang, and more! For more information visit http://www.ia.ucsb.edu/ParentsFamilyWeekend. The Dining Commons will be open to guests that weekend, so please join us!

Project Care
Caring About our Residential Environment. Project CARE is a program that rewards you for keeping your communities beautiful. If your floor or house has no damages, fully paid damages, or appealed damages, you’re entered into drawings at the end of each quarter with prizes valued from $25 to $1000 dollars. At the end of the year, grand prizes of up to $1000 are awarded to several lucky students, which could be you! For more information, please visit: http://www.ucsbrha.com/.

Mailing Addresses
Make sure you follow these guidelines when getting something mailed to you.

US Postal Service mail to all Residence Halls
Student’s Name
PO Box ____________
Residence Hall & Room Number
University of California
Santa Barbara, CA 93107

Private carriers such as UPS, FedEx, etc. to Main Campus Residence Halls
Student’s Name
Residence Hall & Room Number
Box ____________
University of California
Santa Barbara, CA 93106

Private carriers such as UPS, FedEx, etc. to Santa-Catalina Residence Hall
Student’s Name
6850 El Colegio Rd. Room Number ____________
Box ____________
Goleta, CA 93117

**When Ordering from Amazon include both the PO Box and the room number. There is also an Amazon Pick Up store in IV.**

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facebook.com/UCSBResDining
@ucsbhousing
@UCSBResDining
@ucsb_housing
@ucsb_res_dining
ucsbhousing
pinterest.com/UCSBHousing